

DATE: February 21, 2019
TO: 9-1-1 Emergency Response Advisory Committee
FROM: Elaina Hooper, Dispatch Supervisor, City of Reno Public Safety Dispatch,
hoopere@reno.gov, 326-6611
THROUGH: Jenny Hansen, Assistant Director, City of Reno Public Safety Dispatch

SUBJECT: FUNDING/REIMBURSEMENT REQUEST – City of Reno Public Safety Dispatch PSAP - Reimbursement for the purchase of: ten (10) corded headsets \$ 706.00, five (5) headset cables \$145.50, five (5) wireless PTT (push to talk) adapters \$ 1,731.15. – A review, discussion and possible action to approve, deny or otherwise modify a request for reimbursement not to exceed a total of: \$ 2,582.65.

SUMMARY

FOR PRIMARY PSAP (Public Safety Answering Point) CITY OF RENO PUBLIC SAFETY DISPATCH:

A review, discussion and possible action to approve, deny or otherwise modify a request to reimburse the City of Reno Public Safety Dispatch PSAP for the purchase of: ten (10) corded headsets \$ 706.00, five (5) headset cables \$145.50, five (5) wireless PTT (push to talk) adapters \$ 1,731.15. – A review, discussion and possible action to approve, deny or otherwise modify a request for reimbursement not to exceed a total of: \$ 2,582.65.

NRS APPLICABLE:

NRS 244A.7645 Provides approval of costs associated with purchasing, leasing or renting the equipment and software necessary to operate the enhanced telephone system, including, without limitation, equipment and software that identify the number or location from which a call is made , upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is the City of Reno Public Safety Dispatch PSAP.

PREVIOUS ACTION & BACKGROUND

On January 17, 2019 the 9-1-1 Emergency Response Advisory Committee approved reimbursement, for the City of Sparks PSAP, in the amount of: \$ 1,534.50, for twenty (20) Plantronics headsets.

BACKGROUND

PRODUCT DESCRIPTIONS:

Five (5) Plantronics CA12CD-S PTT Adapter is a cordless PTT (Push To Talk) designed to provide encrypted communications for use in public safety dispatch. Purchased on January 25, 2018. Each PTT \$ 346.23.

Total amount: \$1,731.15.



Ten (10) The Plantronics EncorePro 540 is a quantum leap in convertible headset design. It's a 3-in-1 headset without compromise – all wearing styles are designed with quality and comfort in mind, in a system that is simple to convert but delivers a secure, positive fit and finish. The HW540 delivers high-quality audio, a flexible mic with visual positioning guides, soft ear cushions, and durable-yet-lightweight materials for all-day wearing. Purchased on April 17, 2017. Each headset \$ 70.60

Total amount: \$ 706.00.



Five (5) SSP 2697-01 1-foot headset cable. This is a replacement cable used to refurbish existing Plantronics CA12CDS cordless PTT adapter as listed above. Purchased January 25, 2018. Each replacement cable: \$ 29.10.

Total amount: \$ 145.50



FISCAL IMPACT

The Enhanced 9-1-1 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to reimburse the City of Reno Public Safety Dispatch PSAP for the purchase of: ten (10) corded headsets \$ 706.00, five (5) headset cables \$145.50, five (5) wireless PTT (push to talk) adapters \$ 1,731.15; not to exceed a total of: \$ 2,582.65

POSSIBLE MOTION

Move to approve that the E911 Emergency Response Advisory Committee approve the request to reimburse the City of Reno Public Safety Dispatch PSAP for the purchase of: ten (10) corded headsets \$ 706.00, five (5) headset cables \$145.50, five (5) wireless PTT (push to talk) adapters \$ 1,731.15; not to exceed a total of: \$ 2,582.65.



Dena Avansino-Moore <avansinod@reno.gov>

Fwd: Thank You for Purchasing from Connection Public Sector Solutions (#53707475) - PO# TW1.25.18.Disp.headsets

Tracey Warriner <warrinert@reno.gov>
To: Dena Avansino <avansinod@reno.gov>, Elaina Hooper <hoopere@reno.gov>

Thu, Jan 25, 2018 at 10:23 AM

Here is one invoice - got the headsets for \$346.23 v \$433.90

----- Forwarded message -----

From: **Leslie Cartee** <leslie.cartee@connection.com>

Date: Thu, Jan 25, 2018 at 10:20 AM

Subject: Thank You for Purchasing from Connection Public Sector Solutions (#53707475) - PO# TW1.25.18.Disp.headsets

To: Tracey Warriner <warrinert@reno.gov>



Organization: City of Reno
Group: Purchasing
Purchase Order #: TW1.25.18.Disp.headsets
Secondary PO #: 00100-1700-1710-7300-0000

Dear Tracey,

Thank you for purchasing from [Connection!](#)

Your order has been received. The order number is: **53707475**. Please keep track of this number and refer to it in all correspondence.

If you need to change or cancel your order, please contact your Account Manager [Leslie Cartee](#) or 800-800-0019 34400. You may also contact Customer Care at 1-800-800-0019 during our regular business hours: Monday – Friday, 8:30 am – 5:30 pm ET.*

You will receive a shipment confirmation email, complete with tracking information, when item(s) from your order have shipped. While most orders ship immediately, some require additional processing. If you have questions on the status of your order, please contact your Account Manager or Customer Care.

Once your order ships, you can track it via the link in your confirmation email or by clicking the [Order Tracking](#) link on our Website. Proof of Purchase can also be obtained here after your products have shipped.

Have a technical support question? You can reach us at [1-800-998-0009](#), Monday – Friday, 9:00 am to 5:30 pm ET.

Here are the details of your order:

Billing Information

Shipping Information

Billing Address

CITY OF RENO
PO BOX 1900
RENO, NV 89505

Shipping Address

COM TECH DEPT
CITY OF RENO
[1 EAST FIRST STREET, 5TH FLOOR](#)
RENO, NV 89501

Billing Method:

PO Number:
TW1.25.18.Disp.headsets

Cart Name:
1643920429

Secondary PO #:
00100-1700-1710-7300-0000

Product Description

Availability Qty Unit Total Price

Plantronics CA12CD-S PTT Adapter

Ships Today 5 \$346.23 \$1,731.15

Mfr: Plantronics
Item#: 18118787
Mfg. Part #: 92900-01



HP USB Keyboard Ships Today 10 \$21.51 \$215.10
 Mfr: HP Inc.
 Item#: 14661782
 Mfg. Part #: QY776AT#ABA

Subtotal: \$1,946.25
Shipping & Handling: Best Way - \$0.00
 Ground
Tax: \$0.00
Total: \$1,946.25

Thank you again for placing your order with us!

Sincerely,

Connection

* Orders cannot be changed or canceled once they ship. To view our return policy, access the [Customer Care](#) link on our Website.

For orders shipping out of the U.S.:

These commodities, technology or software were exported from the United States in accordance with the Export Administration Regulations. Diversion contrary to U.S. law is prohibited.

Note: This is an automated message. Please do not reply.

Tracey Warriner
 Admin Secretary
 City of Reno Department of Information Technology
 775-334-2006



Dena Avansino-Moore <avansinod@reno.gov>

Fwd: Thank You for Purchasing from Connection Public Sector Solutions (#54087365) - PO# 4/16/17.Disp.Headset

Tracey Warriner <warrinert@reno.gov>

Mon, Apr 16, 2018 at 12:20 PM

To: Dena Avansino <avansinod@reno.gov>, Elaina Hooper <hoopere@reno.gov>

Headsets ordered. \$706 😊

----- Forwarded message -----

From: **Leslie Cartee** <leslie.cartee@connection.com>

Date: Mon, Apr 16, 2018 at 12:19 PM

Subject: Thank You for Purchasing from Connection Public Sector Solutions (#54087365) - PO# 4/16/17.Disp.Headset

To: Tracey Warriner <warrinert@reno.gov>

**Organization:** City of Reno**Group:** Purchasing**Purchase Order #:** 4/16/17.Disp.Headset**Secondary PO #:** 00100-1700-1710-7300-0000

Dear Tracey,

Thank you for purchasing from [Connection!](#)Your order has been received. The order number is: **54087365**. Please keep track of this number and refer to it in all correspondence.If you need to change or cancel your order, please contact your Account Manager [Leslie Cartee](#) via email or at 800-800-0019 34400. You may also contact Customer Care at 1-800-800-0019 during our regular business hours: Monday – Friday, 8:30 am – 5:30 pm ET.*

You will receive a shipment confirmation email, complete with tracking information, when item(s) from your order have shipped. While most orders ship immediately, some require additional processing. If you have questions on the status of your order, please contact your Account Manager or Customer Care.

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Have a technical support question? You can reach us at 1-800-998-0009, Monday – Friday, 9:00 am to 5:30 pm ET.

Here are the details of your order:

Billing Information

Billing Address

CITY OF RENO
PO BOX 1900
RENO, NV 89505

Billing Method:

Shipping Information

Shipping Address

CITY OF RENO
[1 EAST FIRST STREET, 5TH FLOOR](#)
RENO, NV 89501

PO Number:
4/16/17.Disp.Headset

Cart Name:
1645365080

Secondary PO #:
00100-1700-1710-7300-0000

Product Description

Plantronics HW540 Convertible Mono Headset

Mfr: Plantronics

Item#: 17916411

Mfg. Part #: 88828-01

| Availability | Qty | Unit Price | Total |
|-------------------|-----|------------|----------|
| Ships in 24 Hours | 10 | \$70.60 | \$706.00 |

| | |
|---|----------|
| Subtotal: | \$706.00 |
| Shipping & Handling: Best Way - Ground | \$0.00 |
| Tax: | \$0.00 |
| Total: | \$706.00 |

Thank you again for placing your order with us!

Sincerely,

Connection

** Orders cannot be changed or canceled once they ship. To view our return policy, access the Customer Care link on our Website.*

For orders shipping out of the U.S.:

These commodities, technology or software were exported from the United States in accordance with the Export Administration Regulations. Diversion contrary to U.S. law is prohibited.

Note: This is an automated message. Please do not reply.

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Tracey Warriner

Admin Secretary

City of Reno Department of Information Technology

775-334-2006



Dena Avansino-Moore <avansinod@reno.gov>

Fwd: CDW-G Order Confirmation: Order #1BT8SLW/P.O. Ref. TW.1.25.18.Headset cable

Tracey Warriner <warrinert@reno.gov>

Thu, Jan 25, 2018 at 10:23 AM

To: Dena Avansino <avansinod@reno.gov>, Elaina Hooper <hoopere@reno.gov>

Second invoice.

----- Forwarded message -----

From: CDW <cdwsales@cdwemail.com>

Date: Thu, Jan 25, 2018 at 10:21 AM

Subject: CDW-G Order Confirmation: Order #1BT8SLW/P.O. Ref. TW.1.25.18.Headset cable

To: warrinert@reno.gov

[View in a browser](#)

ORDER CONFIRMATION



DEAR TRACEY WARRINER,

Thank you for choosing CDW•G. We have received your online order. Please take a moment to review it for accuracy and completeness.

| ORDER # | PO # | CUSTOMER # |
|---------|--------------------------|------------|
| 1BT8SLW | TW.1.25.18.Headset cable | 323041 |

ORDER DETAILS

| ITEM | QTY | CDW# | UNIT PRICE | EXT. PRICE |
|--|-----|---------|--------------------|-----------------|
|  Plantronics SSP 2697-01 - headset cable - 1 ft Mfg. Part#: 92697-01 UNSPSC: 26121604 | 5 | 3110599 | \$29.10 | \$145.50 |
| PURCHASER BILLING INFO | | | SUBTOTAL | \$145.50 |
| Billing Address: City Of Reno Tracey Warriner Po Box 1900 Reno, NV 89505-1900 | | | SHIPPING | \$0.00 |
| | | | SALES TAX | \$0.00 |
| | | | GRAND TOTAL | \$145.50 |
| DELIVER TO | | | | |
| Shipping Address: Technology Tracey Warriner 1 E 1st Street 5th Floor Reno, NV 89501 | | | | |
| Shipping Method: Drop Ship Ground | | | | |



Need Assistance? CDW*G SALES CONTACT INFORMATION



Michael Schlossberg | (312) 705-9575 | mikesch@cdwg.com

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This email was sent to warrinert@reno.gov.
Please add cdwsales@cdwemail.com to your address book.

© 2018 CDW LLC, [200 N. Milwaukee Avenue, Vernon Hills, IL 60061](#) | [800.808.4239](tel:800.808.4239)
OCTC:001 | WEB 013 | Customer#: 323041 | WEB83dec387-de4c-4391-99b1-87e5e7f740df

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Tracey Warriner
Admin Secretary
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